Oak Academy

Exam Contingency Plan

September 2026

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1. Introduction

1.1. Statement of Intent

This document details the organisational policy for Oak Academy. This plan examines potential risks and issues that could cause disruption to the examination and assessment process at Oak Academy. By outlining actions/procedures to be invoked in case of disruption it is intended to mitigate the impact these disruptions have on our processes.

Alongside internal processes, this plan is informed by the Ofqual (and Northern Ireland Council for the Curriculum, Examinations and Assessment) Exam system contingency plan: England, Wales and Northern Ireland which provides guidance in the document '*What schools and colleges and other centres should do if exams or other assessments are seriously disrupted'*, the JCQ Joint Contingency Plan for the Examination System in England, Wales and Northern Ireland and the JCQ document '*Preparing for disruption to examinations'*.

This plan also confirms Oak Academy's compliance with JCQ's General Regulations for Approved Centres (GR 5.3) that the centre has in place for inspection that must be reviewed and updated annually by a member of the senior leadership team and communicated within the centre:

- a contingency plan which covers all aspects of examination/assessment administration and delivery

1.2. Audience

This policy is intended for use by all support, teaching staff and management of Oak Academy.

1.3. Revision History

Issue	Date	Author	Changes
V0.01			

1.4. Definitions

Key staff involved in the plan

Role	Name(s)
Head of Centre	Miss Danielle Fisher - DFI
Exams Officer Line Manager (SLT)	Mr Benjamin McBride - BMC
Senior Leaders	Mrs Abbey Wickert – AWI (Vice Principal) Mrs Emma Biles – EBI (Vice Principal)
Exams Officer	Mrs Karen Wyatt-Epapara - KWE
SENDCo (Interim)	Miss Simranjit Dosanjh - SDO

2. Contingency arrangements

In accordance with the regulations (GR 3.17-19), Oak Academy must have an up to date written contingency plan.

The contingency plan must cover all aspects of examination/assessment administration and delivery. Senior leaders must have robust contingency arrangements in place that will minimise the risk to examination/assessment administration and delivery and any adverse impact on candidates.

The plan must cover the following scenarios:

The head of centre, relevant senior leader(s) with oversight of examination and assessment administration, SENCo (or equivalent role), examinations officer or any other key staff essential to the examination process being absent at a critical stage of the examination cycle

The potential impact of other events such as flooding which could lead to all or parts of the centre becoming unavailable

Potential issues with the centre's IT systems

As part of the contingency plan the centre must identify an alternative site or alternative sites which can be used if examinations cannot be conducted at the registered address. Larger centres may require more than one potential alternative site or different sites for different year groups.

Oak Academy must have at least one senior member of staff (senior designated contact) who is available to manage emergency requests from awarding bodies that are results related during the summer holidays. However, a number of contacts can be provided to reduce the risk of this falling on one individual throughout the summer holidays.

Oak Academy must ensure where candidates' work is produced electronically it is backed-up and should consider the contingency of candidates' work being backed-up on two separate devices, including one off-site back-up via the Cloud. Appropriate security arrangements must be implemented which protect candidates' work in the event of IT system corruption and cyber-attacks.

Operating across more than once centre is not applicable.

3. National centre number registration and other information requirements

In accordance with the regulations (GR 5.3), the head of centre will ensure that Oak Academy completes the National Centre Number Register annual update by the end of October every year (even it there are no changes to centre details) which includes providing senior designated

contact details (this might include a personal mobile number and/or email address). These must be the contact details of someone who can be reached in an emergency if the centre is closed over the summer and who can mobilise resources to respond to the issue.

4. Head of centre/Senior leaders with oversight of examination and assessment administration absence at a critical stage of the exam cycle

Where the head of centre/senior leader may absent at a critical stage of the examination cycle, main duties and responsibilities will be escalated in accordance with the centre's written escalation process.

5. Possible causes of disruption to the exam process – Exam Officer, extended absence at a critical stage of the exam cycle

Criteria for implementation of the plan, key tasks required in the management and administration of the exam cycle not undertaken.

5.1. Planning:

- Annual data collection exercise not undertaken to collate information on qualifications and awarding body specifications being delivered
- Annual exams plan not produced identifying essential key tasks, key dates and deadlines
- Sufficient invigilators not recruited

5.1.1. Planning – Centre Actions:

- KWY to complete exam directory annually, to include qualifications and awarding body specifications (September). If absent in September, task would fall to KPR.
- KWY to produce annual exams plan detailing essential key talks, key dates and deadlines (September). If absent in September, task would fall to KPR.
- KWY and HR to recruit sufficient invigilators (as required). If absent in September, task would fall to KPR.

5.2. Entries:

- Awarding bodies not being informed of early/estimated entries which prompts release of early information required by teaching staff
- Candidates not being entered with awarding bodies for external exams/assessment
- Awarding body entry deadlines missed or late or other penalty fees being incurred

5.2.1. Entries – Centre actions:

- KPR has access to awarding bodies' web portals and can inform awarding bodies of early/estimated entries which prompts release of early information required by teaching staff

- KPR to enter candidates with awarding bodies for external exams/assessments (21 February for summer exams. Vocational subjects may have different dates depending on exam series – refer to awarding bodies' key dates documents)
- KPR to submit amendments to awarding bodies prior to the withdrawal deadline (21 April for summer GCSEs)
- KPR to complete exam entries ensuring deadlines are not missed or late (collect deadlines from exam boards in September)

5.3. Pre-Exams:

- Invigilators not trained or updated on changes to instructions for conducting exams
- Exam timetabling, rooming allocation, and invigilation schedules not prepared
- Candidates not briefed on exam timetables and awarding body information for candidates
- Confidential exam/assessment materials and candidates' work not stored under required secure conditions
- Internal assessment marks and samples of candidates' work not submitted to awarding bodies/external moderators

5.3.1. Pre-Exams – Centre actions:

- KPR to deliver invigilator training provided by The Exams Office. Onsite training to take place in April
- KPR to prepare statements of entry, exam timetabling, rooming allocation and invigilation schedules (start March)
- KPR to ensure all confidential exam/assessment materials and candidates' work are stored under required secure conditions
- KPR to submit internal assessment marks and coursework samples to awarding bodies/external moderators

5.4. Exam time:

- Exams/assessments not taken under the conditions prescribed by awarding bodies
- Required reports/requests not submitted to awarding bodies during exam/assessment periods, for example very late arrival, suspected malpractice, special consideration
- Candidates' scripts not dispatched as required for marking to awarding bodies

5.4.1. Exam time – Centre actions:

- Key staff involved with exams aware of where all administration documentation is kept for each exam day.
- HRI to nominate a deputy to cover the role/tasks of the exams officer. This would be KPR unless she was unable to do this on the day.
- HRI to gather evidence and incidence logs to investigate exams/assessments not taken under the conditions prescribed by awarding bodies
- KPR/HRI (depending on malpractice) to submit reports/requests to awarding bodies during exam/assessment periods, e.g., very late arrival, suspected malpractice or special consideration

- Nominated deputy/KPR to prepare and dispatch scripts

5.5. Results and post-results:

- Access to examination results affecting the distribution of results to candidates
- The facilitation of the post-results services

5.5.1. Results and post-results – Centre actions:

- KPR to access and download exam results (usually third Wednesday in August) and prepare results slips and information for results day (usually third Thursday in August)
- KPR to lead on facilitation of post-results services (check deadlines with exam boards)

6. Possible causes of disruption to the exam process – SENDCo (or equivalent role), extended absence at a critical stage of the exam cycle

Criteria for implementation of the plan. Key tasks required in the management and administration of the access arrangements process within the exam cycle not undertaken, including:

Planning:

- Candidates not tested/assessed to identify potential access arrangement requirements
- Centre fails to recognise its duties towards disabled candidates as defined under the terms of the Equality Act 2010
- Evidence of need and evidence to support normal way of working not collated

Pre-exams:

- Approval for access arrangements not applied for to the awarding body
- Centre-delegated arrangements not put in place
- Modified paper requirements not identified in a timely manner to enable ordering to meet external deadline
- Staff (facilitators) providing support to access arrangement candidates not allocated and trained

Exam time:

- Access arrangement candidate support not arranged for exam rooms

Centre actions to mitigate the impact of the disruption:

- HYA will liaise with Exams Officer, KWY in the event of SENDCo absence
- HYA to coordinate delegation of SENDCo duties in their absence

7. Possible causes of disruption to the exam process – Teaching staff (or other key staff essential to the examination process), extended absence at a critical stage of the exam cycle

Criteria for implementation of the plan. Key tasks not undertaken, including:

- Early /estimated entry information not provided to the exams officer on time; resulting in pre-release information not being received
- Final entry information not provided to the exams officer on time; resulting in candidates not being entered for exams/assessments or being entered late/late or other penalty fees being charged by awarding bodies
- Non-examination assessment (including controlled assessments and coursework) tasks not set/issued/taken by candidates as scheduled
- Candidates not being informed of centre assessed marks before marks are to the awarding body and therefore not being able to consider appealing internal assessment decisions and requesting a review of the centre's marking
- Internal assessment marks and candidates' work not provided to meet awarding body submission deadlines

Centre actions to mitigate the impact of the disruption:

- Exams officer, KWY to liaise with Curriculum Area Leader.

8. Invigilators – Lack of appropriately trained invigilators or invigilator absence

Criteria for implementation of the plan:

- Failure to recruit and train sufficient invigilators to conduct exams
- Invigilator shortage on peak exam days
- Invigilator absence on the day of an exam

Centre actions to mitigate the impact of the disruption:

- HRI to ensure recruitment is completed well in advance
- KPR to keep well informed of the planning, recruitment and training of invigilators, as well as any concerns or questions about their performance
- On exam days, HRI to arrange cover

9. Exam rooms – Lack of appropriate rooms or main venues unavailable at short notice

Criteria for implementation of the plan:

- Exams officer unable to identify sufficient/appropriate rooms during exams timetable planning

- Insufficient rooms available on peak exam days
- Main exam venues unavailable due to an unexpected incident at exam time

Centre actions to mitigate the impact of the disruption:

- Should an exam room(s) be unavailable due to an unexpected incident at exam time, where possible, make use of other available within the centre. Alternative rooms can be the main hall or drama studio.
- Identify whether the exam or timetabled assessment can be sat at an alternative venue in agreement with the relevant awarding body
- Communicate with candidates (and, where appropriate, parents/carers) any changes to the exam or assessment timetable or venue
- Alternative site details – St. Aldhelm's Academy, Poole (within the same Trust as Oak Academy)

10. Cyber security

Criteria for implementation of the plan:

- Where any incidents might compromise any aspect of assessment delivery, such as a cyber-attack

Centre actions to mitigate the impact of the disruption. This will include the require arrangements for cyber security. (GR 3.2.1) Ensure there are procedures in place to maintain the security of user accounts by:

- Ensuring that all members of centre staff who access awarding bodies' online systems undertake annual cyber security training
- The training must include:
    - The importance of creating strong, unique passwords for all accounts
    - Keeping all account details strictly confidential
    - The critical role of multi-factor authentication (MFA) in protecting against unauthorised access
    - How to properly set up and use MFA for both centre and awarding bodies systems
    - An awareness of all types of social engineering/phishing attempts
    - The importance of staff quickly reporting any suspicious activity, events, incidents and encouraging a safe and supportive reporting culture
- Certificates of completed staff cyber training must be downloaded and held on file for inspection. The NCSC training resource provides a certificate of completion of cyber training.
- Developing and maintaining a comprehensive cyber security policy for the centre. The National Cyber Security Centre (NCSC) provides resources to assist centres in creating such policies
- Implementing and enforcing robust security measures, including:

    - Mandatory MFA for all accounts and systems containing exam-related information, including those that interface between awarding body and centre systems, to enhance security and protect sensitive data
    - Regularly reviewing and updating security settlings to align with current best practices
- Updating any passwords that may have been exposed
- Setting up secure account recovery options
- Reviewing and managing connected applications
- Monitoring accounts and regularly reviewing account access, including removing access when no longer required
- Ensuring authorised members of staff securely access awarding bodies online systems in line with awarding body regulations regarding cyber security and the JCQ document 'Guidance for centres on cyber security'
- Authorised staff will have access, where necessary, to a device which complies with awarding bodies MFA requirements
- Reporting any actual or suspected compromise of an awarding bodies online systems immediately to the relevant awarding body.
- Authorised staff will have access, where necessary, to a device which complies with awarding bodies MFA requirements
- Network manager/IT department to back up data
- Back-ups are held online
- Systems for restoring services and recovering data from the back-ups are tested and reliable
- In the event of an attack, the centre will:
- Contact the National Cyber Security Centre (NCSC)
- Contact the local law enforcement and Action Fraud
- Inform the DfE by emailing securityenquiries@education.gov.uk
- Any work completed in an exam situation is stored in a secure location which is not accessible from outside the academy and only be a few inside

11. Failure of IT systems

Criteria for implementation of the plan:

- IT system corruption affecting candidates work
- MIS system failure at final entry deadline
- MIS system failure during exams preparation
- Power outage immediately prior to or during an on-screen test
- MIS system failure at results release time

Centre actions to mitigate the impact of the disruption, this will include the security arrangements put in place which protect candidates work:

- (GR 3.19) Ensure where candidates work is produced electronically that it is backed-up and should consider the contingency of candidates' work being backed-up on two

separate devices, including one off-site back-up via the Cloud. Implement appropriate security arrangements which protect candidates' work in the event of IT system corruption and cyber-attacks.

- Exams officer and IT manager to liaise with exam boards
- Exams officer to assess directly the secure online aspects of individual awarding bodies' website to complete the tasks remotely

12. Emergency evacuation of the exam room (or centre lockdown)

Criteria for implementation of the plan:

- Whole centre evacuation (or lockdown) during exam time due to serious incident resulting in exam candidates being unable to start, proceed with or complete their exams

Centre actions to mitigate the impact of the disruption, the centre will:

- Refer to and invoke its exams emergency evacuation policy/procedure
- Contact the relevant exam boards as soon as possible and follow all instructions
- Where accommodation is limited, prioritise candidates whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned
- After the exam, consider whether any candidate's ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration

Other centre actions:

- Candidates to be held separately, avoiding contact with other pupils, ensuring they do not talk to one another; candidates will be relocated to the alternative venue wherever possible

13. Disruption of teaching time in the weeks before an exam – centre closed for an extended period

Criteria for implementation of the plan:

- Centre closed or candidates are unable to attend for an extended period during normal teaching or study supported time, interrupting the provision of normal teaching and learning

Centre actions to mitigate the impact of the disruption, the centre will:

- Recognise the responsibility of the centre to prepare students for examinations
- Facilitate alternative methods of learning
- Communicate with candidates and, where appropriate, parents/carers, information relating to alternative methods of learning

Communication details:

- The centre to communicate with students and parents/carers via email about expected disruption to teaching time and plans to address this
- Take advice offered by the awarding body regarding alternative arrangements for conducting examinations that may be available
- Take advice offered by awarding bodies for candidates who have not been able to take scheduled examinations
- Advise candidates, where appropriate, of any opportunity to take their exam or assessment at a later date

14. Candidates may not be able to take examinations – centre remains open

Criteria for implementation of the plan:

- Candidates may not be able to attend the examination centre to take examinations as normal because of a crisis

Centre actions to mitigate the impact of the disruption, the centre will:

- Consider moving the starting time of the examination for all candidates (see section 6.2 of the JCQ document *Instructions for conducting examinations*)
- Be aware of the rules for very late arrivals (see section 21 of the JCQ document *Instructions for conducting examinations*)
- Discuss alternative arrangements with the awarding body if a candidate missed an exam or assessment due to an emergency or other event outside of the candidate's control
- Identify whether the exam or assessment can be sat at an alternative venue with agreement with the awarding body. Ensure the secure transportation or question papers and assessment materials to the alternative venue
- Communicate any changes with candidates and parents/carers
- Wherever possible, it is always in the best interest for candidates to sit the examination. However, special consideration is an option where a candidate is unable to sit the examination

15. Centre may not be open for examinations

Criteria for implementation of the plan (Including in the event of the centre being unavailable for examinations owing to an unforeseen emergency):

- Centre may not be able to open as normal for scheduled examinations:

Centre actions to mitigate the impact of the disruption, the centre will:

- Liaise with awarding organisations to obtain electronic access to examination papers via a secure external network, and will ensure copies are received, made and stored under secure conditions
- Follow awarding body guidance on the conduct of examinations in such circumstances
- As a last resort, and in close collaboration with centres and regulators, awarding organisations to consider scheduling of the examination on an alternative date
- Communicate any changes with candidates and parents/carers

16. Delay in collection arrangements for completed examination scripts

Criteria for implementation of the plan:

- Delay in normal collection arrangements for completed examination scripts/assessment evidence

Centre actions to mitigate the impact of the disruption

- Where examinations are part of the national 'yellow label' service or where awarding bodies arrange collections, centres should contact the relevant awarding bodies for advice and instructions
- For examinations where the centre makes its own collection arrangements, they will investigate alternative options that comply with the JCQ document *Instructions for conducting examinations*
- Ensure secure storage of completed examination scripts until as close to the collection time as possible

17. Assessment evidence is not available to be marked

Criteria for implementation of the plan:

- Large scale damage to or destruction of completed examination scripts/assessment evidence before it can be marked
- Completed examination scripts/assessment evidence does not reach awarding organisations

Centre actions to mitigate the impact of the disruption:

- Liaise with awarding organisations to determine whether candidate marks for affected assessments may be generated based on other appropriate evidence of candidate achievement as defined by the awarding organisations
- Where marks cannot be generated by awarding organisations candidates may need to retake affected assessment in a subsequent assessment series

18. Centre unable to distribute results as normal or facilitate post results services

Criteria for implementation of the plan (Including in the event of the centre being unavailable on results day owing to an unforeseen emergency):

- Centre is unable to access or manage the distribution of results to candidates, or to facilitate post-results services

Centre actions to mitigate the impact of the disruption

- Distribution of results:
    - Centre to make arrangements to access its results at an alternative site, in agreement with the relevant awarding organisation
    - Centre to make arrangements to coordinate access to post results services from an alternative site
    - Centres to share facilities with other centres if this is possible, in agreement with the relevant awarding organisation
    - Communicate any changes with candidates and parents/carers
- Facilitation of post results services:
    - Centre to make arrangements to make post results requests at an alternative location
    - Centre to contact the relevant awarding organisation if electronic post results requests are not possible

Alternative site(s) details: LeAF Studio, Bournemouth (within same Trust as Oak Academy)

Appendix 1 – Department for Education (DfE)

Meeting digital and technology standards in schools and colleges

Cyber security standards for schools and colleges

Appendix 2 – Ofqual

What schools and colleges and other centres should do if exams or other assessments are seriously disrupted

This document was updated in October 2023 to include Ofqual's final decisions on long-term resilience arrangements, and the Department for Education (DfE)'s guidance for education settings with confirmed reinforced autoclaved aerated concrete (RAAC),

In addition to this guidance, you will need to be aware of your specific responsibilities for local and national school preparations and contingencies. You should also follow advice from relevant public health bodies.

Contingency planning

Awarding organisations are required to establish, maintain and comply with an up-to-date detailed written contingency plan, to mitigate any incident they have identified may occur. This includes having communication plans for external parties (Ofqual General Condition of Recognition A6). Schools and colleges should also be prepared for possible disruption to exams and assessments and make sure staff are aware of these plans.

Disruption to assessments or exams

In the absence of any instruction from the relevant awarding organisation, you should make sure that any exam or timetabled assessment takes place if it is possible to hold it. This may mean relocating to alternative premises. You should discuss alternative arrangements with your awarding organisation if:

- the exam or assessment cannot take place
- a student misses an exam or loses their assessment due to an emergency, or other event, outside of the student's control

You may also wish to see the JCQ's notice to centres on exam contingency plans and JCQ's notice on preparing for disruption to examinations in England, Wales and Northern Ireland for qualifications within its scope.

Steps you should take

Exam planning

Review your contingency plans well in advance of each exam or assessment series. Consider how, if the contingency plan is invoked, you will comply with the awarding organisation's requirements.

Schools, colleges and other exam centres must speak to the relevant awarding organisations as soon as possible if they are expecting any disruption that might affect the sitting of exams and assessments.

In the event of disruption

1. Contact the relevant awarding organisation and follow its instructions.
2. Take advice, or follow instructions, from relevant local or national agencies in deciding whether your centre is able to open.
3. Identify whether the exam or timetabled assessment can be sat at an alternative venue, in agreement with the relevant awarding organisation, ensuring the secure transportation of questions papers or assessment materials to the alternative venue.
4. Where accommodation is limited, prioritise students whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned.
5. In the event of an evacuation during an examination please refer to JCQ's Centre emergency evacuation procedure.
6. Communicate with students, parents and carers any changes to the exam or assessment timetable or to the venue.
7. Communicate with any external assessors, invigilators or relevant third parties regarding any changes to the exam or assessment timetable.

After the exam

1. Consider whether any students' ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply to the relevant awarding organisation for special consideration.
2. Advise students, where appropriate, of the opportunities to take their exam or assessment at a later date.
3. Ensure that scripts are stored under secure conditions.
4. Return scripts to awarding organisations in line with their instructions. Never make alternative arrangements for the transportation of completed exam scripts, unless told to do so by the awarding organisation.

Steps the awarding organisation should take

Exam planning

1. Establish and maintain, and at all times comply with, an up-to-date, written contingency plan.
2. Ensure that the arrangements in place with centres and other third parties enable them to deliver and award qualifications in accordance with their conditions of recognition.

In the event of disruption

1. Take all reasonable steps to mitigate any adverse effect, in relation to their qualifications, arising from any disruption.

2. Provide effective guidance to any of their centres delivering qualifications.
3. Ensure that where an assessment must be completed under specified conditions, students are able to complete the assessment under those conditions (other than where any reasonable adjustments or special considerations require alternative conditions).
4. Promptly notify the relevant regulators about any event which could have an adverse effect on students, standards or public confidence.
5. Coordinate its communications with the relevant regulators where the disruption has an impact on multiple centres or a wide range of learners.

After the exam
Consider any requests for special consideration for affected students; for example, those who may have lost their internally assessed work or whose performance in assessments or exams could have been affected by the disruption.

If any students miss an exam or are disadvantaged by the disruption
If some of the students have been adversely affected by the disruption, you should ask the awarding organisation about applying for special consideration.

Decisions about special consideration, when it is or is not appropriate, is for each awarding organisation to make. Their decisions might be different for different qualifications and for different subjects, depending on their specific policies.

See also JCQ's guidance on special consideration

Wider communications

The regulators, Ofqual in England, Qualifications Wales in Wales and CCEA Regulation in Northern Ireland, will share timely and accurate information, as required, with awarding organisations, government departments and other stakeholders.

The DfE in England, the Department of Education in Northern Ireland, and the Welsh Government will inform the relevant government ministers as soon as it becomes apparent that there will be significant local or national disruption, and ensure that they are kept updated until the matter is resolved.

Awarding organisations will alert the Universities and Colleges Admissions Service (UCAS) and the Central Applications Office (CAO) about any impact of the disruption on their deadlines and liaise regarding student progression to further and higher education.

Awarding organisations will alert relevant professional bodies or employer groups if the impact of disruption particularly affects them.

Widespread national disruption to the taking of examinations or assessments

As education is devolved, in the event of any widespread sustained national disruption to examinations or assessments, national government departments will communicate with regulators, awarding organisations and centres prior to a public announcement. Regulators will provide advice to government departments on implications for examinations and assessments, including exam timetables.

In September 2023, Ofqual and the DfE published joint consultation decisions on long-term resilience arrangements. As in 2023, Ofqual has provided guidance on collecting evidence of student performance to ensure resilience in the qualifications system for students entering GCSEs, AS and A levels, the Advanced Extension Award and Project qualifications. For VTQs and other qualifications used alongside or instead of GCSEs, AS and A levels, awarding organisations will provide guidance where needed and will contact schools and colleges with more information.

In December 2022, Qualifications Wales published guidance for contingency assessment arrangements for GCSEs, AS and A levels and Skills Challenge Certificates in the event that a national decision is made to cancel exams. This guidance is still relevant for the current academic year.

The DfE has updated its guidance on handling strike action in schools in England in light of the industrial action in 2023. The guidance recommends schools should prioritise the running of examinations and assessments on any strike days, and should review their contingency plans to make this happen. Schools, colleges and other exam centres must speak to the relevant awarding organisations if they are expecting any disruption that might affect the sitting of exams and assessments.

The DfE has also issued guidance for education settings with confirmed reinforced autoclaved aerated concrete (RAAC) in their buildings. It includes the need for contingencies for possible disruption to examinations and links to the existing emergency planning guidance.

We will update this page as necessary, with any further relevant links, should national disruption occur.

General contingency guidance

- emergency planning and response for education, childcare and children's social care settings from the DfE in England
- handling strike action in schools from the DfE in England
- school organisation: local-authority-maintained schools from the DfE in England
- reinforced autoclaved aerated concrete: guidance for education settings with confirmed RAAC from the DfE in England
- exceptional closure days: Northern Ireland from the Department of Education in Northern Ireland

- checklist - exceptional closure of schools from the Department of Education in Northern Ireland
- school terms and school closures from NI Direct
- opening schools, childcare and play settings in extreme bad weather and extreme hot weather - guidance for schools from the Welsh Government
- emergency planning and response guidance for education and childcare settings- guidance for schools and education settings from the Welsh Government
- protective security and preparedness for education settings from the DfE
- police guidance from National Counter Terrorism Security Office and partners on preparing for threats cyber security guidance for schools and colleges from the National Cyber Security Centre

(Ofqual guidance extract above taken directly from the Exam system contingency plan: England, Wales and Northern Ireland - **What schools and colleges and other centres should do if exams or other assessments are seriously disrupted** (last updated 7 May 2024) https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland/what-schools-and-colleges-should-do-if-exams-or-other-assessments-are-seriously-disrupted)

Appendix 3 – JCQ

Contingency Planning

The qualification regulators, awarding bodies and government departments responsible for education have prepared and agreed information for schools and colleges in the event of examinations being seriously disrupted. This jointly agreed information will ensure consistency of response in the event of major disruption to the examinations system affecting significant numbers of candidates. Further information may be found at: https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland

In addition, awarding bodies have their own well-established contingency plans in place to respond to disruptions. It is important that exams officers who are facing disruption liaise directly with the relevant awarding body or bodies.

All centres must have a written examination contingency plan which covers all aspects of examination administration. This will allow members of the senior leadership team to act immediately in the event of an emergency or where the head of centre, examinations officer or SENCo is absent at a critical stage of the examination cycle. The examination contingency plan should reinforce procedures in the event of the centre being unavailable for examinations owing to an unforeseen emergency.

All relevant centre staff must be familiar with the examination contingency plan. Consideration should be given as to how these arrangements will be communicated to candidates, parents and staff should disruption to examinations occur.

If the head of centre decides the centre cannot be opened for scheduled examinations, the centre's contingency plan must be invoked, utilising the centre's alternative site(s) and the relevant awarding bodies must be informed as soon as possible. Awarding bodies will be able to offer advice regarding the alternative arrangements for conducting examinations that may be available and the options for candidates who have not been able to take scheduled examinations.

The awarding bodies will designate 'contingency sessions' for examinations, summer 2026. This is consistent with the qualification regulators' document *Exam system contingency plan: England, Wales and Northern Ireland*.

The designation of 'contingency sessions' within the common examination timetable is for use in the event of national or significant local disruption to examinations. It is part of the awarding bodies' standard contingency planning for examinations.

In the event of national disruption to a day of examinations in summer 2026, the awarding bodies will liaise with the qualification regulators and government departments to agree the most appropriate option for managing the impact. As a last resort, the affected examinations will be rescheduled. Although every effort would be taken to keep the impact to a minimum, it is possible that there could be more than one timetable date affected following the disruption, up to and including the last contingency day. Centres will be alerted if it is agreed to reschedule the examinations and the affected candidates will be expected to make themselves available in

such circumstances. The decision regarding the rescheduling of examinations will always rest with the awarding body. The centre must conduct the examination on the scheduled date unless instructed to do otherwise by the awarding body.

Where candidates choose not to be available for the rescheduled examination(s) for reasons other than those traditionally covered by special consideration, they will not be eligible for enhanced grading. Centres must, therefore, ensure candidates and parents are aware of the contingency arrangements so that they may take them into account when making their plans for the summer.

(JCQ guidance above taken directly from **Instructions for conducting examinations 2025-2026** http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations, section 15, Contingency planning)

JCQ Joint Contingency Plan www.jcq.org.uk/exams-office/other-documents

JCQ Preparing for disruption to examinations www.jcq.org.uk/exams-office/general-regulations/

General Regulations for Approved Centres www.jcq.org.uk/exams-office/general-regulations

Guidance notes on alternative site arrangements www.jcq.org.uk/exams-office/online-forms

Guidance notes for transferred candidates www.jcq.org.uk/exams-office/online-forms

Instructions for conducting examinations www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations

A guide to the special consideration process www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance

Guidance for centres on cyber security (Effective from November 2023; Revised July 2025) www.jcq.org.uk/exams-office/general-regulations/

Five tips to get exam ready and stay cyber safe! www.jcq.org.uk/exams-office/blogs/

Appendix 4 – GOV.UK

Emergency planning and response: Exam and assessment disruption
www.gov.uk/government/publications/emergency-planning-and-response-for-education-childcare-and-childrens-social-care-settings

Dispatch of exam scripts guide: Contingency planning
www.gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service

Appendix 5 – National Cyber Security Centre

Cyber Security for Schools www.ncsc.gov.uk/section/education-skills/cyber-security-schools

Cyber security training for school staff www.ncsc.gov.uk/information/cyber-security-training-schools